

Who We Are

PQX Innovation, LLC is a Mentor-Protégé Joint Venture between **Patriot Solutions Group (PSG)** and **QualIX, LLC**, created to deliver secure, scalable, and mission-ready solutions for the Federal Government.

PSG, a distinguished Service-Disabled Veteran-Owned Small Business, was founded in 2012 and is led by a career-long Air Force veteran. The company delivers **mission-critical program management, acquisition, and operational support** with a cleared workforce built on a foundation of integrity, perseverance, teamwork, and adaptability.

QualIX brings more than two decades of subject matter expertise in **Information Access, Records Modernization, and Digital Information Management**, supporting federal agencies in meeting mandates, safeguarding sensitive data, and achieving digital transformation. Now a graduate into the other-than-small business category, **QualIX** leverages the scale and stability of a mature enterprise while preserving the responsiveness, mission-focus, and service-driven values that defined its legacy as a Service-Disabled Veteran-Owned Small Business.

As **PQX Innovation**, this partnership unites the scale and expertise of a large business with the responsiveness of an SDVOSB—blending **QualIX's** strengths in **information management and digital modernization** with **PSG's** excellence in **program management, acquisition, and mission support**. Together, we deliver innovative solutions that enhance operational readiness, enable data-driven decision-making, and build enduring partnerships across government and industry.

Core Capabilities

Health IT Services

- ✓ Digitized **1.8M+** medical record images annually
- ✓ Maintained 28,000 linear feet of VA health records in NARA-certified facilities
- ✓ Processed **1,500+** ROI requests monthly
- ✓ Fulfilled **1,300+** veteran research requests monthly to substantiate VA claims
- ✓ Delivered medico-legal ROI and FOIA routing services across VA facilities
- ✓ Executed a **\$9.5M** VA Palo Alto contract, staffing ROI and records room operations

Information Access & Disclosure Services

- ✓ Freedom of Information Act (FOIA) Processing & Privacy Act Reviews
- ✓ Declassification & e-Declassification Services
- ✓ Security & Classification Reviews
- ✓ Congressional Requests and FRUS Support
- ✓ Records Research and Litigation Support

Records & Information Management

- ✓ Records Lifecycle Management & Compliance Programs
- ✓ Document Preservation & Digitization (FADGI 3-Star Compliant)
- ✓ OMB M-19-21 and M-23-07 Compliance Support
- ✓ Records Assessments, Disposition, & Management

SINS:

- 493110RM:** Records Management
- 518210DC:** Document Conversion
- 518210ERM:** Electronic Records Management
- 541611:** Administrative Management and General Management Support Services
- 541611LIT:** Litigation Support Services
- OLM:** Order Level Materials

Key Clients:

- **Department of Defense** (Army, Navy, Joint Staff, OSD, DHA, DoD OGC)
- **Department of Veterans Affairs** (VA)
- **Department of Homeland Security** (DHS, including CISA)
- **Department of State** (DOS)
- **Federal Aviation Administration** (FAA)

Differentiators:

- **Dual Advantage** – Enterprise experience with SDVOSB agility.
- **Established Federal Health IT & Records Excellence** – Enterprise digitization, ROI, and veteran-focused medical/legal records research supporting VA and DHA, directly enabling claims adjudication and benefits delivery.
- **Demonstrated Federal Performance** – **20+** years supporting OSD, DHS, DOS, DOE, FAA, NARA, and VA in FOIA, records modernization, and mission-critical information management.
- **Mandate-Ready Expertise** – Specialists in **OMB M-19-21, M-23-07, FADGI** digitization, and federal compliance standards.
- **Regulatory Compliance Excellence** – 100% adherence to **HIPAA, Privacy Act, VA directives, and NARA standards** with cleared and credentialed staff
- **Cleared & Agile Workforce** – Rapidly deployable teams with DHS Suitability and DoD clearances up to **TS/SCI**.
- **Technology-Driven Innovation** – AI, automation, and analytics integrated into **mission workflows**.

PQX Innovation LLC – Fact Sheet

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Program, Acquisition & Financial Management

- ✓ Program Management for Complex, Multi-Stakeholder Initiatives
- ✓ Acquisition & Contract Administration Support
- ✓ Procurement & Financial Management Services
- ✓ Strategic & Programmatic Advisory Support
- ✓ Administrative Assistance to Streamline Operations
- ✓ Human Resources & Talent Management Services

Digital Information & Technology Solutions

- ✓ Database Administration & Development
- ✓ SharePoint Development & Electronic Workflow Automation
- ✓ Web Portals, Website Development & Administration
- ✓ Secure Data Hosting & Information Access Platforms

Business, Communications & Administrative Support

- ✓ Business Process Improvement & Change Management
- ✓ Policy & Strategic Development
- ✓ Conference, Meeting, & Event Planning
- ✓ Graphic Design & Communications Support

Past Performance Snapshots

- **DHA** – Digitized **10M+ records**, ensuring full compliance with **OMB M-19-21** modernization mandates.
- **OSD** – Provided declassification and FOIA review services, improving cycle times by **35%** and enhancing information access.
- **OSD, DHA & HRSA** – Executed enterprise health information management and records modernization programs valued at **\$40M+, \$4M+, and \$700K**, including **Top Secret facility operations, BRAC health IT transformation**, and federal health records governance.
- **VA Palo Alto & Reno** – Delivered enterprise HIT services: digitized **1.8M+ health records annually**, managed **28,000 LF of NARA-certified repositories**, and processed **1,500+ ROI requests monthly across 5 facilities** — ensuring compliance, real-time EHR access, and resilient support during the COVID-19 pandemic.
- **DHS CISA** – Developed and launched the first JCDC-wide correspondence analysis tasking tracker, streamlining task management and providing actionable data that strengthened budget justifications before Congress, driving three consecutive years of **30%+ program growth** to sustain mission-critical cyber defense initiatives.

Contract Vehicles:

GSA MAS

Highlights:

- ✓ Processed **165,000+ FOIA** and FOIA-like cases
- ✓ **VA VBA Records Research Center** – Supported **1,300+** monthly research requests on military service records to substantiate veteran claims, including PTSD and Agent Orange exposure.
- ✓ **Supported VA Palo Alto Health Care System** – Managed **1.8M+** annual medical record images and **1,500+** ROI requests monthly
- ✓ Federal Government's Largest provider of declassification support services
 - Reviewed **350M+ pages** in the past 5 years
 - **80%** of the entire Federal Government's annual MDR case closure load
 - **60%** of the entire Federal Government's annual Automatic Declassification Review totals
- ✓ **First** to directly access declassified e-Records to NARA
- ✓ Digitized **150M+ pages** of classified and sensitive information
- ✓ Delivered **4+ million** responsive pages in support of E-discovery and research

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PQX Innovation, LLC:

"Transforming Information into Mission Advantage."